

# New Frontiers for Smarter Working Day in the Life

Test version only that accompanies SFT New Frontiers for Smarter Working Report

Date: March 2021

# Day in the Life: Location Profile

SCOTTISH FUTURES TRUST

#### **Location Profiles**

#### Behaviours

#### Culture

Location Type: e.g. Hub

#### **Description:**

Add a description of this type of facility including potential size, any location specific criteria or anything that is unique about it.

- 1
- 2
- 3
- 4
- 5

### **Digital Connection**

- 1
- 2
- 3
- 4
- 5

| • | 2 |
|---|---|
| • | 3 |
| • | 4 |
| • | 5 |

#### Communication Platform

- 1
- 2
- 3
- 4
- 5

# Day in the Life: Understanding Need





### Time Matrix

| 8:30  | 12:30  | 14:30   | 16:30          |
|---|--|---|----------------|
| Early morning meetings with<br>Social Care Partnership. Usually<br>an hour @ 10am | Access to welfare facilities for mid shift break | Occasional client meeting to discuss local issues | No requirement |

|     | IVIOII | ^     | iues | vveu       | murs | FIL        | 3   | odt        | Sun |
|-----|--------|-------|------|------------|------|------------|-----|------------|-----|
| _   |        |       |      |            |      |            |     |            |     |
|     | Jan to | Mar   | X    | Apr to Jun | Υ    | Jul to Sep | l x | Oct to Dec |     |
| - 1 | Jan to | IVIAI | ^    | Apr to Jun |      | Jul to Jep |     | Oct to Dec |     |

User Type:

Organisation:

Role:

### **Activity Matrix**

| Activity/Frequency                   | Low | Med | High |
|--------------------------------------|-----|-----|------|
| Group Collaboration (Face to Face)   |     |     | Х    |
| Group Collaboration (Virtual)        | х   |     |      |
| One to Ones (Clients)                |     | Х   |      |
| One to Ones (Colleagues)             | х   |     |      |
| Individual work (on a mobile device) |     |     | Х    |
| Individual work (not on a device)    | Х   |     |      |

### Workspace

| Kit of Parts                | Y/N/? | Other                   |     |
|-----------------------------|-------|-------------------------|-----|
| Touchdown                   | Υ     | Access to w.c.s and tea | N/A |
| Open Individual Workspace   | ?     | making facilities only  |     |
| Closed Individual Workspace | N     | Comments                |     |
| Quiet Workspace             | N     |                         |     |
| Collaboration Space         | Υ     |                         |     |
| Confidential Visitor Space  | N     |                         |     |
| Ancillary / Visitor         | Y     |                         |     |

# Day in the Life: Creating User Journeys



| Building Distributed Culture |   |                       |                       |                       |                       |                       |
|------------------------------|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
|                              |   | Before 8:30           | 0830 -1230            | 1230 -1430            | 1430 – 1630           | 1630 onwards          |
| Activities                   | Select the key activities you've been working on from the Activity Matrix. You can pick up to five. | 1<br>2<br>3<br>4<br>5 | 1<br>2<br>3<br>4<br>5 | 1<br>2<br>3<br>4<br>5 | 1<br>2<br>3<br>4<br>5 | 1<br>2<br>3<br>4<br>5 |
| Wellbeing<br>Breaks          | Let us know when you build your wellbeing breaks in.  |                       |                       |                       |                       |                       |
| Travel                       | Let us know if you've had to travel and how you didite.g. walk                                      |                       |                       |                       |                       |                       |
| My Dream Day                 | Before you issue this, think about how you could re-imagine today to make it your dream day?        |                       |                       |                       |                       |                       |

Behaviours Delivered Today

| Behaviours   | Y/N |
|--|-----|
| I am demonstrating our organisational values         |     |
| I am autonomous and self directing                   |     |
| I am taking care of my own wellbeing                 |     |
| I am self disciplined and focussed                   |     |
| I am communicating effectively with my team          |     |
| I am delivering my outcomes in the best way possible |     |
|  | -   |

Activities Delivered Today

| Summary of todays acitivites         | Y/N |  |  |
|--------------------------------------|-----|--|--|
| Group Collaboration (Face to Face)   |     |  |  |
| Group Collaboration (Virtual)        |     |  |  |
| One to Ones (Clients)                |     |  |  |
| One to Ones (Colleagues)             |     |  |  |
| Individual work (on a mobile device) |     |  |  |
| Individual work (not on a device)    |     |  |  |

# Day in the Life Template (Alternative Version)



| Time         | Activity Undertaken e.g. detail specific activities, whether collaborative or individual, etc. | <b>Location</b> e.g. off site, council building, particular work setting, etc. | Comments |
|--------------|--|--|----------|
| Before 0830  |  |  |          |
| 0830 to 1230 |  |  |          |
| 1230 to 1430 |  |  |          |
| 1430: 1630   |  |  |          |
| 1630 onwards |  |  |          |